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# **Facilitator Volunteer Description**

## **Overview of Role**

As a Facilitator you will lead weekly group meetings for various language and social groups. For example, previous Facilitators have used their knowledge to run groups such as:

- English conversation—beginner, intermediate, advanced
- French & Spanish conversation
- Gardening Group
- Women's Group

The majority of our need is for English Facilitators, as we do not always have the capacity to run other groups; however, if you have a specific skillset, particularly in one of the above areas, we encourage you to submit an application, and we will keep it on hold in case an opportunity becomes available.

# **Availability of Role**

Infrequently; however, openings arise as needed when a current facilitator leaves, or a new program starts. The most common facilitator NCC recruits for are English Facilitators.

#### **Time Commitment**

Weekly 1-2 hours sessions on regular day and time (does not include time to prepare materials)

#### Responsibilities

- Work independently to plan a 1-2 hour session every week
- Facilitate a group of individuals from a variety of backgrounds and language levels
- Create a positive, welcoming and safe learning environment for all participants
- Lead session independently or with a few support volunteers if necessary
- Follow confidentiality procedures and report any issues of concern to NCC staff
- Complete attendance and submit on weekly basis to Community Connections Worker

#### Qualifications

- Experience and high level of interest in a particular area: ESL, gardening, etc.
- Excellent communication skills and experience facilitating groups
- Sensitive to newcomers' needs and able to work through language and cultural barriers
- Punctual and reliable for all scheduled sessions
- Ability to lead an inclusive group session where no one is left out

## Benefits of volunteering as a Facilitator, the opportunity to:

- Help participants gain confidence
- Create social networks for yourself and others
- Meet others from around the world
- Contribute to building a welcoming community while having fun



