



NEW CANADIANS CENTRE

PETERBOROUGH

Everyone
welcome.

ANNUAL GENERAL REPORT 2012-2013



SOURCE COUNTRIES OF NEW CLIENTS

This year, the New Canadians Centre welcomed clients from 90 different countries:

Afghanistan	Kenya
Australia	South Korea
Austria	Kurdistan
Bahamas	Laos
Bangladesh	Lithuania
Barbados	Macau
Belarus	Malta
Belgium	Mexico
Brazil	Morocco
Bulgaria	Nepal
Cambodia	Nigeria
Cameroon	Pakistan
Chile	Palestine
China	Paraguay
Colombia	Peru
Costa Rica	Philippines
Cuba	Poland
Czech Republic	Portugal
Dominican Republic	Romania
Ecuador	Russia
Egypt	Rwanda
El Salvador	Saudi Arabia
United Kingdom	Senegal
Ethiopia	Singapore
France	Slovenia
Georgia	Somalia
Germany	South Sudan
Ghana	Spain
Guatemala	Sri Lanka
Guyana	St Lucia
Haiti	Switzerland
Netherlands	Sweden
Hong Kong	Syria
Hungary	Taiwan
United Arab Emirates	Tanzania
India	Thailand
Indonesia	Tibet
Iran	Trinidad and Tobago
Iraq	Turkey
Ireland	United States
Israel	Ukraine
Italy	Uruguay
Jamaica	Venezuela
Japan	Vietnam
Jordan	Zimbabwe
Kazakhstan	

BOARD OF DIRECTORS



Mary Ladky	Chair
Chanda Kaziya	Vice-Chair
Gabriele Zeh-Abramsky	Treasurer
Janet Hunter	Director
Javier Bravo	Director
Laura Walker	Director
Linda Wong	Director
Maryam Monsef	Director
Wilco Overink	Director



7 out of 9 board members and two-thirds of our staff are not born in Canada. They represent a combined total of **17 countries!**

REPORT FROM THE CHAIR OF THE BOARD

I first volunteered for the Centre in the mid-1990's, and though I took some time off in between, I have so enjoyed the chance to promote the interests of new arrivals in Peterborough for over 15 years. The degree of organizational growth and development of the Centre I've witnessed is truly thrilling and direct results of the amazing work done by staff and volunteers.

I especially want to thank three wonderful women, Carmela Valles, Ziysah Markson, and Hajni Hös and who have led the New Canadians Centre during my tenure both on the board and as chair. They did so much and continue to do so much to support me in my role as board member and chair. Without their combined efforts, the Centre would not be where it is today.

We have had a record year for fundraising. I want to recognize the amazing work of board member Janet Hunter and the staff of the NCC. Fundraising is quite a new venture for the Centre and has gained in speed and confidence during this last year.

We are particularly proud of developing stronger ties to the Northumberland community through our work with the Northumberland YWCA and the Northumberland County Immigration Portal. Going forward, the Centre strives to maintain our high quality service delivery in an era of austerity. This means an ongoing commitment to innovation both in terms of how the Centre operates and how it engages the wider community.

The New Canadians Centre in 2013 has become an integral partner in the growth and development of the Peterborough and Northumberland communities. Now that's something to celebrate. Thank you for the opportunity to be a part of that journey.



Board Chair Mary Ladky

STAFF

Andrea Heilingbrunner	LINC ASSESSOR
Anne Elliott	COMMUNITY COORDINATOR
Arbera Çuli	INTERIM RECEPTIONIST
Carolina Orduz	SETTLEMENT COUNSELLOR
Dawn Franklin	SWIS COORDINATOR
Faye Shien Tan	INTERIM SETTLEMENT COUNSELLOR / SWIS WORKER
Gabriela Revak	RESOURCE DEVELOPER / INTERIM PROJECT IMPLEMENTATION SPECIALIST
Gabriel Ribadeneira	EMPLOYMENT LIAISON SPECIALIST
Grace Salalila	OFFICE ADMINISTRATOR/BOOKKEEPER
Hajni Hös	EXECUTIVE DIRECTOR
Jason Stabler	PPCII COORDINATOR / INTERIM EXECUTIVE DIRECTOR

Jenny Santos	INTERIM SETTLEMENT COUNSELLOR / RECEPTIONIST
Liliana Perez	SETTLEMENT COUNSELLOR / INTERIM SETTLEMENT SERVICES COORDINATOR
Lou Marles	IT SUPPORT
Luz Ofelia Maya	COBourg OFFICE ADMINISTRATOR / SETTLEMENT COUNSELLOR
Michael VanDerHerberg	EMPLOYMENT COUNSELLOR/ WIP COORDINATOR
Ralph Colley	EMPLOYMENT LIAISON SPECIALIST
Safo Musta	PROJECT IMPLEMENTATION SPECIALIST / INTERIM PPCII COORDINATOR
Salwa Mirgani	INTERIM RECEPTIONIST

Steve Ross	SWIS WORKER
Tamara Hoogerdyk	SETTLEMENT SERVICES COORDINATOR
Teodosia Villarino	INTERIM SWIS WORKER
Yvonne Lai	OUTREACH COORDINATOR

SUMMER

Julian Tennent-Riddell	NEWCOMER CHILD & YOUTH PROJECT WORKER
Anthony Lozano	PETERBOROUGH WELCOME PASS ADMINISTRATOR

With Hajni Hös, Tamara Hoogerdyk and Liliana Perez on temporary leave, staff took on different roles on an interim basis.



COMMUNITY CONNECTIONS

Everyone appreciates some friendly support, especially when moving to a new place. The Community Connections program introduces new Canadians to local volunteers and many exciting opportunities.

GREAT CANADIAN EXPERIENCES



Archery & Fishing at OFAH



Picnic & Paddle on the Otonabee River



Curve Lake Powwow



Cross-country skiing and snowshoeing at Camp Kawartha

GROUPS

English Conversation Circle

Each week two conversation circles are facilitated by volunteers, retired teachers Diane Cancilla, David Walsh and Peter van Katwijk.

French Conversation Circle

The group meets weekly and has been facilitated by native French speakers: Agnès Jallon, Isabelle Mallet and Catalina Rioualec

Los Amigos Group

Volunteers Ana Trujillo and Pedro Santana facilitate the group in exploring the Spanish language and Latin American culture

Women's Group

The Women's Group meets weekly at St. James United Church, facilitated by Evangelina Rodriguez and Rosie Salcido. Childcare is provided by qualified Early Childhood Educators, Marina Crough and Susan Scoffin.

2012-2013 IN NUMBERS

267 activities attended by 3307 newcomers
116 volunteers (+ 95 for Canada Day)
4200 volunteer hours
48 clients matched for one-on-one tutoring
41 volunteer tutors
1116 tutoring sessions
505 group sessions



EVENTS

Reception for new Canadian Citizens

Spring into the 70s

Multicultural Canada Day Festival

Picnic in the Park

Supper and Square Dancing by the River

Winter Celebration Potluck Party

Square Dancing in Norwood

Soup & Salsa for Snofest



Other trips and tours (local trips led by volunteers Carl & Ruth Hudson)

Peterborough Museum and Archives
Hutchison House Living History Museum
Kingston & the 1000 Islands

Art Gallery of Peterborough
Canadian Canoe Museum
Niagara Falls

Peterborough Regional Health Centre
Peterborough Public Library
Kingfisher Bay Resort

YMCA
Royal Ontario Museum

SETTLEMENT WORKERS IN SCHOOLS (SWIS)

Settlement Workers in Schools (SWIS) is a school-based outreach program that enhances the schools' capacities to welcome newcomers by organizing information sessions and providing school orientation sessions. It is a partnership with the Kawartha Pine Ridge District School Board and Peterborough Victoria Northumberland Clarington Catholic District School Board. SWIS workers meet with individual families and mature youth to connect them to resources in the school and community.

In its second year, SWIS continued to provide services to clients in the large geographic area covered by the school boards. This includes Peterborough, Courtice, Bowmanville, Newcastle, Port Hope, Cobourg, Brighton, Orono, Hastings and the areas in between. SWIS also organised many events, programs and workshops for parents, teachers and students.



Programs



End of Summer Party at the Peterborough Public Library

2012-2013 IN NUMBERS

181 group sessions
116 families (328 clients) served
1266 client sessions



Visit to the Fire Hall



Outer Space at the Art Gallery of Peterborough

Program highlights

- "Nobody's Perfect" Parenting Group
- Come Cook With Us
- Family Literacy program at the Library
- Coffee & Chat at different rural locations
- Lunch Group at Thomas A. Stewart Secondary School
- "Play to Learn" Program
- School Orientation sessions
- Hong Fook Mental Health Services training
- Summer Family Picnic at the zoo

Our **youth group** provides a relaxing, positive space where high-school students can socialise. This year, we received 3 Sogo Active grants from Coca-Cola/ParticipACTION which are created to help youth between the ages of 13 and 19 become more physically active. Our youth groups in Peterborough and Cobourg benefited from the grant by participating in activities such as dance, yoga, Zumba!, rock-climbing, laser tag, cycle fit, badminton and basketball.

Thank You for the Support from our Partners which include Peterborough Public Library, Friends of the Library, Peterborough Family Resource Centre, Peterborough County-City Health Unit, City of Peterborough Emergency Task Force, Art Gallery of Peterborough, COIN, YMCA, KPRDSB, PVNCCDSB and Kinark



Summer "Make It Write" Group



Placement students: Meaghan Wicks (Kenner), Laura Burt (Queens B. Ed.), and Anna Tennent-Riddell (York MSW)

OUTREACH

In 2012-2013, we continued to participate in and support community events that raise awareness, help individuals in need, and promote Peterborough as a welcoming community. These included the One World Dinner co-organised with the Kawartha World Issues Centre and Jamaican Self-Help and the ReFrame Peterborough International Film Festival.

ONE NIGHT IN VENICE

Our inaugural Gala Masquerade “One Night in Venice” took place on March 2 at the Venue. Over 100 guests attended the event where they enjoyed performances by living statue Mark Ross, the PyroFlies, and singers Dominique Oh and Scott Shin.



Many thanks for the support from the [Peterborough Community Futures Development Corporation](#), our sponsors: [Wolf 101.5FM](#), [KRUZ 100.5FM](#), [CHEX TV](#), [Cambium Environmental](#), [The Co-operators](#), [Global Telesales](#), [Newcomer Bulletin](#), [Scotiabank](#), [Monkman Gracie & Johnston](#), [City of Peterborough](#) and all who donated silent auction items.

Over \$9,500 was raised to support programs, events and services for newcomers to Peterborough. Bravo!

SAVE THE DATE: “One Night in Mexico” Gala on 1 March, 2014

MULTICULTURAL CANADA DAY



We celebrated Multicultural Canada Day with stage performances, children's face painting, citizenship quiz, and the very popular food vendors and craft vendors. NCC volunteers, led by [Ramon and Carmela Valles](#), also decorated a float and participated in the Canada Day Parade.

This year, we launched the theme of the event (“A Family Tradition”) at Millennium Park. New vendors [Balkan Express](#), [La Mesita](#) and [Taste of India](#) provided samples of their fare for tasting. An estimated 8,000 people participated on Canada Day, making for another successful celebration. We gratefully acknowledge the contributions of our partner organisations, board and committee members, and the volunteers who generously donated their time.

FOR THE LOVE OF CHOCOLATE

As part of our annual fundraising activities, we produced the “Recipes for Chocolate Lovers” postcard series which featured 10 recipes contributed by NCC staff and supporters. NCC client [Agnès Jallon](#) volunteered to do the graphic design and [Elizabeth Thippawong](#) contributed the styling and photography. Our thanks to [Black Honey Cafe](#), [The Planet Bakery](#), [Mariposa Handmade Chocolates](#), [Naked Chocolate](#), the [Silver Bean Cafe](#), the [UK Shoppe](#), [Carolina's Colombia](#) and [Natas Cafe](#) for sponsoring the printing.

To promote the sale of the postcards and feature the recipes, we partnered with the Peterborough Public Library to organise the reading of “Theft by Chocolate” by author [Luba Lesychyn](#).



SETTLEMENT



BECOMING A CANADIAN CITIZEN

- Helped 64 people with the process of becoming a Canadian citizen
- Held 2 citizenship test preparation courses. The courses were each 6 weeks long and led by volunteer [Margaret Higgins](#)
- Collaborated with many city partners to host our second annual citizenship ceremony at the [Canadian Canoe Museum](#)

OBTAINING IMPORTANT DOCUMENTS

- Helped 156 people obtain permanent resident cards, citizenship certificates, passports, travel documents, birth certificates, and other important documents
- Facilitated translations of 14 documents
- Fostered closer relationships with [Service Ontario](#) and [Service Canada](#) to better help people access services



ACCESSING TRANSPORTATION

- Helped 35 people in the process of getting a driver's licence, buying or leasing a car, and learning about Peterborough's transportation system
- Held a workshop on Buying a Car, led by volunteer [Margaret Wood](#)

ASSISTING LOW-INCOME FAMILIES

- Helped 39 people obtain essential services and items such as apartment furnishings, clothing, food, items for 3 new babies, and school supplies
- Worked closely with [Casa Maria](#) to aid new refugee families
- Hosted "Come Cook With Us", a healthy eating program through the [Peterborough County-City Health Unit](#)



OBTAINING INCOME AND EMPLOYMENT

- Helped 182 people obtain work permits, apply for SIN cards, access employment insurance and social assistance, and connect with employment counselors
- Held 3 free income tax clinics, led by long-time volunteer and accountant [Forest Li](#) of [Wensten Accounting](#)
- Held 5 free computer workshops at various levels, led by volunteer [Dr. Hydeh Mottaghi](#)



ACCESSING HEALTH SERVICES

- Helped 103 people access a variety of health services, find health professionals, and obtain health coverage
- Assisted people without coverage to obtain essential health services by working more closely with Peterborough health agencies including the [VON 360 Clinic](#), [Peterborough County-City Health Unit](#), and the [Peterborough Regional Health Centre](#)
- Entered into partnership with the [CMHA](#) to deliver on-site services to vulnerable people
- Provided personal support to people in stressful situations and facilitated referrals to professional counseling



2012-2013 I

NEW C

Immigration Catego

Permanent Residents

Family Class

Economic Class

Convention Refu

Naturalized Canadian

Workers

Temporary Residents

International Students

Live-in Caregivers

Refugee Claimants

Other / Non-status

TOTAL

LANG

Our diverse clients spe

The most common

English, Spanish, Man

Korean, Hindi, Uro

IT SERVICES



CLIENT NUMBERS

CLIENTS

Category # Clients

Refugees	110
Citizens	66
Immigrants	10
Students	83
Seniors	39
Children	57
Adults	91
Young adults	5
Other	14
Total	11

486

LANGUAGES

Speak 61 different languages!
Languages spoken are
Mandarin, Gujarati, Arabic,
Tagalog, and Farsi.

OBTAINING ADEQUATE HOUSING

- Helped 32 people in their search for housing and applying for subsidized housing
- Found short and longer-term emergency housing for 2 families in need
- Held a workshop on “Buying My First Home”, in partnership with [ReMax](#) and [TD Trust](#)



GETTING AN EDUCATION

- Helped 72 people obtain study permits, learn about post-secondary education, and connect with the SWIS program to register children in school
- Assisted 3 low-income students facing challenges to remain in school

UNDERSTANDING CANADIAN LAW

- Helped 56 people understand the legalities of situations such as divorce, domestic abuse, landlord/tenant issues, criminal charges, death in the family, employment abuse and children's aid



STAYING IN CANADA

- Helped 145 people obtain information on immigrating to Canada and becoming permanent residents, including spousal sponsorships, live-in caregiver applications, convention refugee and protected person applications, and skilled worker applications

ESTABLISHING COMMUNITY CONNECTIONS

- Helped 57 people learn about community programs and multicultural organizations, connect with volunteer opportunities, and invite family and friends from abroad to visit



IMPROVING ENGLISH

- Helped 134 people obtain help to improve their English skills to help them participate in society, obtain employment, go to school and get Canadian citizenship
- Assessed 59 new clients for referral to the LINC (Language Instruction for Newcomers to Canada) program offered through Home Study, or in-class at [Fleming College](#)
- Referred 67 people for volunteer tutoring
- Offered a number of free ESL classes including a beginner class ([Rachel Pearson](#)) in partnership with the YMCA, an intermediate class ([Bruce Taylor](#)) in partnership with TVLA, 2 advanced English classes ([Susan Lawrence](#)), an E-learning group ([Dr. Hydeh Mottaghi](#)), and a 20-week pronunciation course in partnership with the [Peterborough Public Library](#)



The Peterborough Partnership Council on Immigrant Integration promotes, advances and supports coordinated immigrant integration in the Peterborough community.

We believe immigrant integration is essential for long-term social, cultural, economic and environmental prosperity in the Peterborough region.

Activity Highlights

- Facilitated the establishment of an [ESL Forum](#) to address gaps in the provision of English language services in the Peterborough area
- Developed a fee-for-service [training program](#) for the Newcomer Integration Toolkit (NIT)
- Trained facilitators to deliver the Newcomer Integration Toolkit
- Hosted a Women's Business Network Spotlight Event
- Delivered a workshop showcasing the PPCII governance model at the 2013 National Metropolis Conference in Ottawa



"Talking about Canada" with Mrs Van from Minh's Chinese Groceries

Raised awareness on immigrant integration through

- Providing the content for the *Newcomers Succeed in Peterborough* blog on [mykawartha.ca](#)
- Partnering with the [Newcomer Bulletin](#)
- Developing [educational tools](#) for the PPCII booths during Multicultural Canada Day
- Delivering presentations to community members through Speakers' Bureau members and the Talking About Canada group
- Assisting with marketing and content development for the [WelcomePeterborough.ca](#) immigration portal
- Delivering [presentations](#) to important community stakeholders



"Where are you from?" interactive map at the PPCII booth on Multicultural Canada Day

2012/2013 IN NUMBERS

Over 140 PPCII members
(including over 60
organisational members)
39 meetings

Peterborough Welcome Pass
300 Pass holders
26 Pass partners

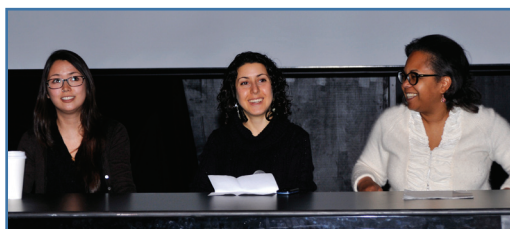
Peterborough Welcome Pass

The Peterborough Welcome Pass (PWP) program is designed to give newcomers to Peterborough an introduction to cultural, arts, and recreational amenities of the Peterborough area. This year, we welcome these new partners: YMCA of Central East Ontario - Balsillie Family Branch, Community & Race Relations Committee of Peterborough and the Silver Bean Cafe.

Coming up for the PPCII (2013-2014)

- Working with the ESL Forum partners toward a pilot ESL program
- Launching the results of our labour market survey
- Organising the 3rd PPCII "Together We Prosper" Conference (Nov 2013)
- Delivering training and improving the Newcomer Integration Toolkit
- Measuring how successful we have been at achieving our Integration Strategy goals
- Planning for the next round of the Integration Strategy (i.e. 2015-2020)

On March 16, over 180 people attended a day of free film screenings and panel discussions at the inaugural "Moving Cultures, Moving Images" event at the Market Hall. This event was a partnership between ReFrame Peterborough International Film Festival and the PPCII.





*WIP Mentor Kendra McNabb with
Mentee Fatima Diallo*

WORKPLACE INTEGRATION PROGRAM

The Workplace Integration Program (WIP) facilitates connections between newcomers and employers in the greater Peterborough area that turn into job opportunities for the clients we serve.

As of October 1, we obtained a new funder, the Community Futures Development Corporation, and have tracked new deliverables since that time.

The change in funding from the Ontario Chamber of Commerce to the Community Futures Development Corporation has been significant. We have been able to align what we do well, that is, forging connections between newcomers and employers, as the deliverables to our funding. This has brought our funder's objectives and the spirit of the role we work in, much closer together. We also now know that an Employment Counsellor position has been funded for Gabriel going forward in the 2013/2014 year.

Olga Everson, Branch Manager of Scotiabank joined our mentoring program in June 2012. We matched her with Katrina Ricafrente, a young professional from the Philippines. They started working together on helping Katrina learn more about the industry and the Peterborough job market. After giving her a tour of the branch, introducing her to various employees, and working individually with Katrina, Olga prepared for the next meeting:

We are going to do a "mock interview" - she feels that this would be a good experience, and I agree. She is a delight to mentor, and I am certain that it will not be long before she gains employment, she is doing all the right things.

And Olga was right, Katrina had been putting a lot of commitment and dedication into the mentoring program, which is what, as a Branch Manager, impressed her.

Our third meeting, "job search strategies" consisted of a mock interview - together with my Manager of Customer Service we interviewed Katrina as we would anyone applying for a position with Scotiabank. Katrina conducted herself in a very professional manner and certainly displayed attributes that would be beneficial to any organization.

When a part-time position became available at Scotiabank, my Manager of Customer Service recommended that we hire Katrina, consequently, she reported for work on November 6.

Hurray!

2012/2013 IN NUMBERS

Worked with **376** employers

Worked with **159** newcomers

Facilitated **130** connections between newcomers and employers

36 newcomers matched for employment

Attended **19** networking events

Along with the Community Futures Development Corporation, the Greater Peterborough Chamber of Commerce has again proved to be a very close partner in the work towards seeing newcomers find jobs in the community. Another incredible partner has been the City of Peterborough, particularly under the guidance of Becky Rogers, where we received funding to edit the working section of the WelcomePeterborough.ca portal. Many thanks to Judy Heffernan, Stuart Harrison and Becky Rogers for their continued support.



All in all, it has been a difficult economy to see employment successes, but we have still managed to see some, and that gives us hope moving into the next fiscal year.

Get involved! Reach out to us and offer to

mentor newcomers and help them to integrate into the Peterborough community by finding quality employment.

**Many thanks to WIC Steering Committee members
Jenn Harrington, Heidi Reesor, Nick Duley,
Olga Everson and Diane Camelford!**

Michael Fazackerley is a proud member of the Peterborough Partnership Council on Immigrant Integration and the New Canadians Centre. He is the Chair of the Capacity-Building and Outreach Committee of the PPCII, member of the Executive Committee of the PPCII and a regular attendee at the Talking About Canada group.

Michael has helped with many PPCII and NCC events in the past few years, including the, “Moving Cultures, Moving Images” Event, “Together We Prosper” Conference, Multicultural Canada Day Festival, establishment of the ESL Forum, the gala event, “Lunch and Learn” series and representing the PPCII at networking events, local festivals and events.

Michael is an enthusiastic, passionate and eager volunteer. He has put a tremendous amount of time, energy and passion into our organisation and is truly committed to the mandate of the NCC and PPCII. We are delighted to recognize Michael's contribution as a valuable member of the NCC, PPCII and above all as a Peterburian dedicated to newcomer integration and building a diverse community

VOLUNTEER OF THE YEAR PETERBOROUGH



PARTNER OF THE YEAR - PETERBOROUGH



YMCA of Central East Ontario provides opportunities for individuals, regardless of age or background, to develop in body, mind and spirit. In this mission, they have been a strong supporter and partner of the New Canadians Centre in both our Peterborough and Cobourg locations.

In particular, the YMCA has been flexible and innovative in offering new programs and partnerships to meet the needs of newcomer families including: being a member of the Peterborough Welcome Pass, giving newcomers to Peterborough a free 3-month family membership; beginning a Women's Only swim time, which has been extremely popular; offering space and facilitation for ESL classes, with plans to continue in the future; and offering space for staff to meet with youth in Cobourg, and for the youth group in Peterborough.

We thank the YMCA of Central East Ontario for their support and look forward to working with them in the coming year.

We believe strongly in the value of community partnerships to offer workshops and programs, to share information, and to coordinate services. We thank our partners and friends of the NCC for your support.

This year, **116 active volunteers** assisted us with various events, programs, workshops and here at the office, contributing **4,200 volunteer hours (525 days of work!)**. An additional **95 volunteers** worked at the Multicultural Canada Day Festival.

We cannot do what we do without your support.



NCC COBOURG

Our office in Cobourg provides support to immigrants in Northumberland County. This can range from providing settlement advice and counselling to organising programs and events

In this third year of the NCC **Migrant Farm Worker Project**, we continued to organise events for and offer services to migrant workers in the Northumberland area. Over 130 migrant workers, newcomers and community members participated at a Welcoming Dinner on July 28.



We hosted a farewell dinner for the workers from Mexico in the first week of October and a second farewell dinner on October 17 for the workers from Jamaica, just before they left for their home countries.



Women's Group Meeting

These meetings take place once a month, with participants from the Philippines, Colombia, El Salvador, Peru, England, Korea, Belize, Chile, and Spain, among others. Our activities include touring the Victoria Hall, the Marie Dressler House, cooking international food, and pottery demonstrations.

Workshops & Forums

In partnership with Horizons of Friendship, we hosted a series of "Building a Welcoming Community" workshops in Cobourg. The sessions have included newcomers and community members, which allowed us to network with other organisations in the community.

On March 5, in partnership with Newcomer Bulletin, we hosted a forum "Challenges and Opportunities for Newcomers". Representatives from Watton Employment Services, Informed Financial Growth and Royal Bank of Canada presented topics about employment, super visas and mortgages.

Trips

We organised a trip with newcomers to the Canadian Canoe Museum in Peterborough and a trip to Sandy Flat Sugar Bush in Warkworth, Ontario.

VOLUNTEER OF THE YEAR COBOURG

Mrs Shirley (Sherri) Duncan has been helping newcomers since 2010. She worked closely with a client from Colombia and has recently been helping with a client from Afghanistan. Mrs Duncan has helped this client to complete her ESL courses and is now helping her with academic upgrading.



PARTNER OF THE YEAR COBOURG

The **Port Hope Community Health Centre** has been helping us with the Migrant Workers Program for the last two years by providing free medical clinics for the workers (staffed by **Nurse-Practitioner Lydia Rybenko**). The clinics take at the NCC Cobourg office on Thursdays evenings during the growing and harvest season. Workers can drop in to seek medical care without having to make appointments. They can also obtain the necessary prescriptions as well as some over-the-counter medications.

COBOURG COMMUNITY PARTNERS

Cobourg Public Library

Global Kingdom Ministries

Northumberland County Immigration Portal

Port Hope Community Health Centre

Watton Employment Services

Contact North from Port Hope

Horizons of Friendship

Salvation Army

Fellowship Baptist Church

Newcomer Bulletin

Northumberland Community Legal Centre

Trinity United Church Cobourg

YMCA Northumberland



NEW
CANADIANS
CENTRE
PETERBOROUGH

WE ARE...

The New Canadians Centre Peterborough is a non-profit charitable organization dedicated to supporting immigrants, refugees, and other newcomers in Peterborough and surrounding areas. We are governed by a volunteer Board of Directors.

OUR MISSION

The New Canadians Centre Peterborough strives to empower immigrants and refugees to become full and equal members of Canadian society, and to provide community leadership to ensure cultural integration in a welcoming community.

OUR VALUES

Respect, Diversity, Partnerships, Dedication

OUR GOALS

To ease and promote the adjustment of immigrants and refugees to Canadian culture.

To provide trained staff and appropriate facilities.

To advocate on behalf of new Canadians, and to provide information and referrals.

To continually review and adjust our services to address the needs of new Canadians.

To increase the active participation of new Canadians in determining the direction and programs of the agency.

To promote cross-cultural understanding and acceptance through education and awareness projects.

To promote fundraising projects to improve the quality of community services for new Canadians.



The New Canadians Centre
gratefully acknowledges our funders:

CITIZENSHIP AND IMMIGRATION CANADA

**HUMAN RESOURCES AND SKILLS
DEVELOPMENT CANADA**

**MINISTRY OF CITIZENSHIP AND
IMMIGRATION**

MINISTRY OF TOURISM, CULTURE AND SPORT

HERITAGE CANADA

ONTARIO TRILLIUM FOUNDATION

**GREATER PETERBOROUGH CHAMBER OF
COMMERCE**

ONTARIO CHAMBER OF COMMERCE

**PETERBOROUGH COMMUNITY FUTURES
DEVELOPMENT CORPORATION**

**UNITED WAY OF PETERBOROUGH AND
DISTRICT**

UNITED WAY NORTHUMBERLAND

CITY OF PETERBOROUGH

MAYTREE FOUNDATION

**COMMUNITY FOUNDATION OF GREATER
PETERBOROUGH**

SOGO ACTIVE

DONORS

SPONSORS

MEMBERS

NEW CANADIANS CENTRE PETERBOROUGH

205 Sherbrooke St. Unit D
Peterborough, ON K9J 2N2
Tel (705) 743.0882 Fax (705) 743.6219
info@nccpeterborough.ca
www.nccpeterborough.ca



@NCC_Ptbo



New Canadians Centre



newcanadianscentre