

Everyone  
welcome.

**CELEBRATING  
40 YEARS OF  
BRINGING  
PEOPLE  
TOGETHER**



NEW  
CANADIANS  
CENTRE

PETERBOROUGH

**ANNUAL GENERAL REPORT  
2018-2019**

EST  1979





## CELEBRATING 40 YEARS OF THE NCC

**40 years is a long time. Half of a lifetime even.**

In 1979, a small group of local community members gathered to sponsor refugees fleeing the communist regime in Vietnam. They formed the Peterborough Newcomer Language Orientation Committee (PNLOC) in order to welcome and provide support to refugees.

In 1987, PNLOC incorporated and the New Canadians Centre Peterborough was born as a non-profit organization offering expanded services.

Over the years, we responded to both local and international events: we welcomed a large number of Polish refugees in the 1980s, 7 families from Kosovo in 1999 and since 2016 we have supported the resettlement of close to 600 refugees from Syria.

In 2004, we became the sole organizer of the Multicultural Canada Day celebrations in Del Crary Park. In 2008, we opened a second office located in Cobourg to better serve clients in the Northumberland region.

Since its inception in 2009, the Peterborough Immigration Partnership has been supported by over 160 individuals and organisations.

The number of new immigrants to Peterborough has increased steadily since 1979 and now our team of 25+ staff members serve almost 700 new clients each year.

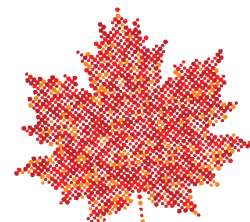
This would not be possible without the work of our community partners, donors and volunteers, who support our mission year after year.

**In times of change and uncertainty, this has stayed the same: our commitment to empowering newcomers to become full and equal members of our society and our vision for a welcoming community where immigrants and refugees can find a safe home for themselves and their families.**

**Thank You** for standing with us for the last 40 years and watch for our #40for40 campaign celebrating this milestone in the coming year.

Join me and the team at NCC in continuing to #BringPeopleTogether!

**Hajni Hős**, *Executive Director*



# MESSAGE FROM THE CO-CHAIRS OF THE BOARD



L: Gabriele Zeh-Abramsky

R: Catia Skinner

We are delighted to be reporting to you all today in our roles as Board Co-Chairs of the New Canadians Centre.

As this is our final year on the NCC Board, we especially want to thank Hajni Hős who has led the New Canadians Centre during our tenure both on the Board and as Co-Chairs. Without her efforts, the NCC would not be where it is today. We also would like to thank the amazing NCC staff and volunteers for their hard work, dedication and compassion in serving their clients. As retiring Board Co-Chairs, we are profoundly grateful for the opportunity to have served and contributed to this vitally important community organization.

The last five years have seen the New Canadians Centre Peterborough greatly expand frontline immigration and refugee client services and assume an important community leadership role through its work with the Peterborough Immigration Partnership. More specifically, this past year, the NCC welcomed 64 new government assisted refugees and served over 1,200 clients (696 being new) from 103 countries.

Other highlights of the year include:

- Staff training series in conflict resolution
- Newly-renovated and furnished childminding room
- First-ever Gratitude Report sent out to supporters
- Launch of the Living Library Project
- Economic Integration training in the Sewing & Food sectors
- Support & training for volunteer support teams
- Professional development for ESL providers and tutors
- Redesign of the Peterborough Welcome Pass
- One Night in Philippines Annual Fundraising Celebration
- Lip Sync Challenge Video in support of United Way –  
\*\*\*fun\*\*\*

We have continued to build upon our relationships with the City of Peterborough and the County of Northumberland, where our two offices are located, and we are grateful for the support of the staff and elected officials in both communities.

Finally, just as the NCC's staff group reflects community diversity with members from 15 different countries, we have successfully assembled a skilled, diverse and inclusive Board of Directors to carry on the NCC's tradition of strong and thoughtful governance.

The New Canadians Centre has been a part of this community for 40 years. Thank you for all that you have done to help us to adapt to the changing needs of newcomers over that time. We hope to see you again 40 years from now.

**Gabriele Zeh-Abramsky**, Board Co-Chair

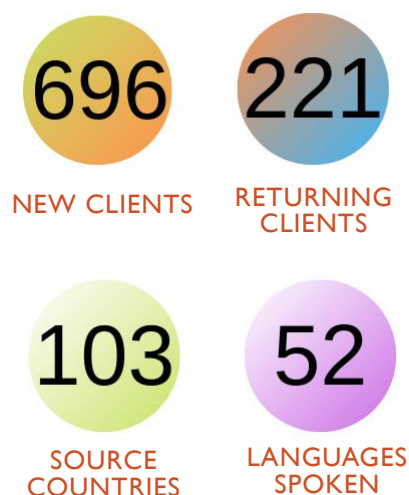
**Catia Skinner**, Board Co-Chair

## BOARD OF DIRECTORS

Catia Skinner	Co-Chair
Gabriele Zeh-Abramsky	Co-Chair
Liesel Ann Grijaldo Cancer	Treasurer
Janet Hunter	Secretary
Stephen Kirton	Director
Marcelo Sarkis König	Director
Marie Miller	Director
Dr. Saji Mon Ravi Mannosseril	Director
Dr. Shelina Manji	Director
Raman Vauchetski	Director
Tyna A. Vayalilkollattu	Director
Peterborough Immigration Partnership Representative:	
Elizabeth Rahman	







## NEW NCC CLIENTS

Immigration Category	2018-2019	2017-2018
Permanent Residents		
Family Class	82	77
Economic Class	48	49
Protected Class	145	68
Live-in Caregivers	4	10
Naturalized Canadian Citizens	54	79
Convention Refugees	2	30
Work Permit Holders	48	31
Temporary Residents	123	61
International Students	144	306
Refugee Claimants	15	13
Other / Non-status	31	5
Unknown	0	11
<b>TOTAL</b>	<b>696</b>	<b>740</b>



## SETTLEMENT SERVICES

This year we continued to provide Settlement Services to our clients by connecting them to services in the area to increase their capacity. For many of our clients, improving their English is a primary concern. We facilitate their access to assessing their initial proficiency in English and refer them to various programs in the community that help with increasing their proficiency. We also provide knowledge on how to navigate the tax filing system and access federal benefits.

### CANADIAN CITIZENSHIP - 76 CLIENTS

Provided information on eligibility, assisting with applications and providing workshops for clients to practice for the Citizenship test.

### EDUCATION - 207 CLIENTS

Supported people to improve their access to education at all levels, elementary through to post-secondary. Needs ranged from providing information on education options, registering children into schools and providing support to upgrade skills.

### HEALTH SERVICES - 182 CLIENTS

Provided assistance in getting access to health care services and explaining what services are available to them such as OHIP, Healthy Smiles and mental health services.

### IMPROVING ENGLISH - 192 CLIENTS

Provided services to help newcomers improve their English skills, supporting their participation in Canadian society, increasing their employment skills and opportunities to attend educational facilities, and to obtain Canadian Citizenship.

### IMMIGRATION - 210 CLIENTS

Support with understanding immigration options, understanding various requirements and assistance with immigration applications.

### FAMILY - 129 CLIENTS

Facilitated access to after school programs, childcare, parenting workshops and registering children in summer camps.

## SETTLEMENT WORKERS IN SCHOOLS (SWIS)



SWIS is a school-based outreach program that enhances schools' capacities to welcome newcomer families through a partnership with the Kawartha Pine Ridge District School Board and Peterborough Victoria Northumberland Clarington District School Board. SWIS works with newcomer families and youth by providing information, organising activities and connecting them to resources in the school and community.

Our team of four staff provided school orientations to all of our refugee clients, as well as one-to-one support for registration with intensive follow ups as these students and families adjusted to school life. We provided informative workshops on topics useful to youth and families such as JK and Gr. 9 orientations, summer camp and soccer registrations, family fire safety and youth employment. Our youth group included students from many different countries who enjoyed social activities such as Peterborough Petes hockey games, bowling, cooking classes and martial arts. Our weekly High School Homework Club had amazing high school volunteers who supported our newcomer youth.

This year, we focused on strengthening our community partnerships by working together to help our clients integrate and find success. Staff from the YMCA, Employment Planning & Counselling, Peterborough Child and Family Centre, Amigos, the City of Peterborough, Peterborough Youth Services, the Cobourg and Peterborough Police and Fire Services, and the Peterborough Youth Soccer Club were key allies in our work.

226

NEW CLIENTS

414

RETURNING  
CLIENTS

210

PROGRAMS &  
ACTIVITIES

- 78 Group sessions at High Schools
- 29 High School Homework Club Meetings
- 39 NCC Kids-After-School Program Sessions (in partnership with the YMCA)
- 21 Client Workshops & Outings
- 12 Early Years Classes with the Peterborough Child and Family Centre
- 14 NCC Youth Group Outings
- 17 Youth Employment Workshops and drop-in sessions at Employment Planning & Counselling



### NEWCOMER YOUTH BEHROOZ TOLOH EMBRACES POSSIBILITIES IN SEARCH OF HOME AND BELONGING



Arriving in Canada in 2016 at 15 years old, Behrooz Toloh was starting a new life in a new country at a difficult age. In an unfamiliar environment and culture, he was faced with the trying challenge of continuing his education after missing school for more than one year.

One week after arriving in Canada, Behrooz had a meeting with the Settlement Workers in Schools team at the NCC to help him get ready for schooling. Feeling nervous and excited, he was given a tour of the Thomas A. Stewart Secondary School where he met other friendly students from the English as a Second Language (ESL) Program. He enrolled in the ESL classes, but at an early stage began to push himself to try mainstream classes. Outside of school he joined the High School Homework Group at the NCC, found a part-time job, and played on school and city soccer teams. Getting involved, meeting the demands of a job, and finding success as a star soccer player helped build his confidence and maturity.

Today, Behrooz has become a trustworthy employee, the captain of his school's soccer team, and he will attend the Computer Security and Investigations Program at Fleming College in the Fall of 2019. These successes are due to his positive approach to facing problems and embracing possibilities. He encourages all newcomer youth to strive to find a way to engage in their new home as this will help them develop a sense of belonging.

Story by: Steve Ross  
Settlement Worker in Schools





Hayder (left) and  
Yousef (right)  
with caseworker  
Maicel Neema

## RESETTLEMENT ASSISTANCE PROGRAM

In Peterborough, the New Canadians Centre delivers support to Government-Assisted Refugees (GARs) through the Resettlement Assistance Program (RAP), which is funded by Immigration, Refugees and Citizenship Canada (IRCC).

GARs receive support for up to one year from the date they arrive in Canada, or until they are able to support themselves, whichever happens first.

RAP provides assistance to resettled refugees to help them establish themselves in Peterborough through:

- 1. Income Support** - including a one-time start-up allowance intended to cover initial costs such as basic household needs, furniture, regular & seasonal clothing, utility installation, and school start-up allowance (if applicable). Thereafter, monthly income supports are provided for the remainder of the year, intended to cover basic needs such as food, incidentals, shelter, transportation, and communication. Other allowances, such as medical are provided on an as-needed basis.
- 2. Immediate Essential Services** - such as orientations to life in Canada, obtaining Canadian identity documents, language assessments, and support in finding housing and registering in school.



### NEWCOMER BROTHERS HAYDER & YOUSEF INSPIRE THEIR CASEWORKER MAICEL

In December of 2018 the New Canadians Centre welcomed two young brothers who live with significant visual impairment and beginner English. We were lucky to draw on the community to assemble a dedicated and enthusiastic volunteer support group, and to receive support from the Canadian National Institute for the Blind (CNIB).

Little did I know that welcoming Hayder and Yousef would be the start of a new chapter for our services and for my own awareness. I was impressed with and relieved to see the level of their proficiency and comfort in using technology. I was blown away with their attention to details like listening to street cues to determine a safe crossing of the street and their sharp memory.

The brothers quickly got acquainted with life in Peterborough, immersing themselves in Canadian experiences and social outings. A trip to a nearby Tim Hortons during their first week uncovered their mutual love for coffee, particularly a “double-double.” Later that night, I received a call from them letting me know that they managed to put the address on their GPS, follow the English verbal directions all the way to “Timmies”, and return home with their hot cups of coffee in hand. I almost could not believe it.

After they moved into their permanent housing, I assisted them in applying for credit cards. We requested a change of address, finished the paperwork, and I dropped them off at home. By the time I got back to the NCC, I already had a message from Hayder telling me that there was a mistake with the address and sent me a screenshot to show the mistake.

I am really privileged to get to know Yousef and Hayder, to learn about their life in Iraq and Turkey, share laughter and learn new jokes every day. The experience I gained from working with them has truly humbled me, taught me not to take what I have for granted, and brought so much joy and satisfaction to my life. Needless to say, it reminded that we are all equal beings and each of us has the ability to contribute to others regardless of the limitations we may face. It was a true pleasure to see how their lives have improved, and most of all to be part of their lives.

# EMPLOYMENT



## EMPLOYMENT SUPPORTS AT THE NCC HELPS RACHAEL DIAS LAND HER FIRST CANADIAN JOB

Newcomer Rachael Dias came to the New Canadians Centre in January 2019 for support with employment. Among Rachael's main concerns was her lack of Canadian work experience, unfamiliarity with local networking, and her degree in Information Technology from India not being recognised in Canada.

With our support, Rachael was able to define her short and long term employment goals. After a Labour Market Orientation and overview of the Employment Standards Act to familiarise Rachael with the local employment landscape, she received assistance in creating a new resume to meet Canadian style guides.

We forwarded Rachael a posting for a Customer Service role with Compass Co. Rachael followed up on the posting, applying the knowledge and recommendations she received from the NCC. This resulted in an invitation to a job interview. With our support and coaching on interview skills, Rachael was offered the job – an opportunity to gain some Canadian work experience while she pursues education at Trent University.

*Story by: Olga Stetsyuk  
Employment Counsellor*

235

CLIENTS  
SERVED

97

FOUND  
EMPLOYMENT

406

REFERRALS  
MADE

71

PROGRAMS &  
ACTIVITIES

Employment Services at the New Canadians Centre aim to enhance newcomer's capacities to obtain information on the Canadian work environment and to build connections to the local labour market. In partnership with Employment Ontario Agencies, we worked with immigrants and refugees, including youth clients to provide information, organize activities and connect them to relevant employment and education resources.

Our Employment Services and Activities included:

1. One-on-One Employment Skills Assessments (including educational and employment history)
2. Long and Short-term employment goal setting and creating action plans
3. Orientations on licensed and non-licensed areas of employment, with referrals to relevant professional boards
4. Informational Interviews and short-term mentorship to acquaint newcomers to specific labour markets
5. Job search strategies and resume critiques
6. WHMIS and Ontario Employment Standards Act trainings and certifications

Over the past year, concerted efforts were made to provide more focused supports for refugee clients and newcomer youth through enhanced partnerships with the Resttlement Assistance Program (RAP) and Settlement Workers in Schools (SWIS) teams.



## COMMUNITY CONNECTIONS



The Community Connections Program supports the integration of immigrants and refugees in Peterborough and Northumberland by introducing them to local opportunities that increase their social connections and networks as they gain a greater awareness of Canadian heritage and culture. Community Connections Activities included:

- **Weekly Language Groups** - English Conversation Group; Beginner, Intermediate, and Advanced English Groups
- **Weekly Social Groups** - Women's Group; Gardening Group (summer)
- **Social Events** - Spring, Halloween, and Winter Potlucks
- **Trips** - Cobourg Beach; Lang Pioneer Village; Artsweek; Curve Lake Pow-Wow; Maple Fest; Royal Ontario Museum; Art Gallery of Peterborough; Canadian Canoe Museum; Winter Activities Trip

2585

NEWCOMERS  
ATTENDED  
ACTIVITIES

256

GROUP  
ACTIVITIES

454

TIMES  
VOLUNTEERS  
ASSISTED WITH  
ACTIVITIES

## OUTREACH



**ONE NIGHT IN THE PHILIPPINES: 7TH ANNUAL CELEBRATION** was held on March 2 and provided over 200 guests with a glimpse of Filipino culture, music and dance, raising over \$25,000 to support our work. Featuring the Northumberland Multicultural Dance Troupe headed by Thelma Dillon, the event celebrated traditional forms of Filipino dance combined with the contemporary sound of the dynamic five-piece band



**MULTICULTURAL CANADA DAY FESTIVAL** celebrated multiculturalism and diversity in Canada through international cuisine, performances, sports, and crafts. With 118 volunteers, 33 vendors, and 15 performances, it was a great representation of #BringPeopleTogether.



Launched in October 2018 with the aim of sharing diverse stories of immigration and integration, the **LIVING LIBRARY** facilitated 10 speaking engagements this year with a total audience of 157 people. 8 newcomers shared their stories.



Established in 2008, the Peterborough Immigration Partnership (PIP) is a community-based partnership of individuals and organisations (including the New Canadians Centre) which envisions a community where the meaningful economic, social and cultural integration of newcomers ensures a prosperous and inclusive community for all.

The work of the PIP is guided by the Community Immigrant Integration Plan 2016-2021 which articulates the goals that need to be met to achieve meaningful integration in a welcoming community.



#### Activities that PIP working groups organised or supported this year include:

- Delivered customised **Diversity & Inclusion Training** to organisations looking to improve their cultural competency and service delivery to newcomers
- Facilitated **Economic Integration Training** funded by the Ministry of Children, Community, and Social Services for newcomers facing barriers to employment. Trainings provided in Sewing Basics, Alterations, Youth Culinary Skills, and Food Skills
- Continued support of **Newcomer Kitchen Peterborough** in collaboration with the Nourish Project, with the goal of sharing food, entrepreneurship and workplace English skills with a group of Syrian newcomer women learning to establish a food business
- Organised **Sewing Collective Training** for newcomers, funded by the Lloyd Carr-Harris Foundation with the goal of increasing skills for employability
- Participated in **community advisory committees** including: Local Employment Planning Council of the Workforce Development Board, Diversity & Inclusion Committee of the Early Years Planning Table, and the 905+ LIPs roundtable
- Organised a **Professional Development Day & Resources for ESL Tutors and Instructors** from Trent, Fleming, PACE and NCC. Resources include the ESL Cupboard and subscription to eslibrary.com
- Participated in the organising committee for **Family Literacy Day**
- Facilitated a **Newcomer Retention and Attraction Roundtable** comprised of economic development stakeholders and partners engaged in supporting international students
- Launched the **Living Library** program where newcomers receive public speaking training, then share their stories of immigration and settlement with the community
- Supported the **welcomepeterborough.ca immigration portal**
- Updated and relaunched the **Peterborough Welcome Pass**, designed to increase access to local cultural and recreational activities
- Supported the **Newcomer Youth Photography Project**, funded by the Community Foundation of Greater Peterborough, in collaboration with the SPARK Photo Festival
- Organised **“Nice People Live Here”** – a film screening and panel discussion on the role of diversity in sport
- Sponsored the **“Who Gets to Tell My Story”** panel at ReFrame Film Festival
- Continued facilitating the **Resettlement Task Force** with the aim to improve service coordination for government-assisted refugees
- Provided **Professional Development Opportunities for volunteer support teams** supporting government-assisted refugees

128<sup>+</sup>

HOURS OF  
ECONOMIC  
INTEGRATION  
TRAINING OFFERED  
OVER 6 COURSES

42

INDIVIDUALS  
BENEFITED FROM  
ECONOMIC  
INTEGRATION  
TRAINING

241

NEWCOMERS  
RECEIVED A  
PETERBOROUGH  
WELCOME PASS

94

VOLUNTEERS  
ATTENDED  
PROFESSIONAL  
DEVELOPMENT  
TRAINING

157

COMMUNITY  
MEMBERS ATTENDED  
1 OF 10 LIVING  
LIBRARY SPEAKING  
ENGAGEMENTS

Our **VOLUNTEER PROGRAM** provides meaningful opportunities for community members and newcomers to make a difference in someone's life while making connections. Volunteers have supported us in roles ranging from Refugee Support Team Members, to tutoring English, leading language and social groups for newcomers, providing administrative support, and helping facilitate the annual Multicultural Canada Day Festival.

503

ACTIVE  
VOLUNTEERS  
(all roles)

118

CANADA  
DAY FESTIVAL  
VOLUNTEERS

65

REFUGEE  
SUPPORT TEAM  
VOLUNTEERS  
FORMED 9 NEW  
TEAMS

29

NEW ONE-ON-  
ONE TUTOR  
MATCHES  
MADE

*From the bottom of our hearts, thank you!*

## VOLUNTEER OF THE YEAR

## PETERBOROUGH



**JULIE DOTSCH** is a long-time volunteer of the New Canadians Centre with over 15 years of involvement with the organization. She has seen NCC change and grow from a tiny organization on Sherbrooke St. to a buzzing centre on Romaine St. From serving on the Board of Directors to tutoring English, from refugee support team to Canada Day ticket seller extraordinaire, she is a woman wearing many hats, but her most cherished work with NCC has been ensuring safe and inclusive environments for newcomer children in which to flourish. Julie has spent countless hours caring for newcomer children, allowing many parents to learn English and build new skills such as sewing. She has written a book guiding early childhood educators on supporting newcomer children, and has taken on a significant project to revamp NCC's nursery room to create a safer and more welcoming space for children to learn and grow in.

## YOUTH VOLUNTEER OF THE YEAR



**CHOLE YU** has been a volunteer with the NCC for several years. A Grade 12 student at Crestwood, Chole is kind and considerate, taking on any task with a smile. Coming to Canada as a newcomer herself 9 years ago, Chole has a special understanding of what it's like settling into a new place. It's been great to see Chole grow up, first attending NCC programs and events – and now going full circle to become a volunteer with us.

Chole first worked with our YMCA elementary homework club in 2016-2017, helping young learners and assisting staff with food preparation and set up. Chole was extremely reliable and her help was highly appreciated by YMCA staff and the children who attended. For the past two years, Chole has supported the NCC as a special events volunteer and a High School Homework Club Tutor. She understands how to create an inclusive environment, and listens carefully to the needs of the individuals she is supporting.

## BECKY ROGERS COMMUNITY PARTNER OF THE YEAR AWARD

*This award is dedicated to the memory of Becky Rogers (1955-2017), a tireless advocate for immigrant integration, diversity and multiculturalism in our community.*



**PETERBOROUGH YOUTH SERVICES** has been collaborating with the NCC since the end of 2017 to improve mental health supports for newcomer youth in Peterborough. Through this collaboration, both the NCC and PYS have been able to build their staff and agency capacity in working with newcomer clients. NCC has been able to refer clients to meet one-on-one with the PYS Youth Outreach Worker onsite at NCC, at school and out in the community. Our staff have been able to provide assistance to fill gaps in language and navigating cultural expectations – while PYS has been able to provide expertise with mental health support to the NCC.

PYS has also worked closely with NCC staff to provide group workshops to newcomer youth – in particular, our Girls Group. This group is co-facilitated by NCC and PYS staff – working in partnership to provide trauma-informed programming in a safe and supportive environment.





## OUR NORTHUMBERLAND OFFICE

After almost 11 years offering settlement services at our office on 50 Covert St., we relocated to 600 William St. in order to work more closely with Northumberland County. We thank Horizons of Friendship for the years of invaluable partnership at our Covert St. location. We continue to provide settlement services to over 70 clients each year, and look forward to our growing partnership with Northumberland County.

Through partnerships with local immigration consultants, we hosted several workshops on Canadian Citizenship Test Preparation, and Family Sponsorship applications. Our Women's Group continued to meet, participating in social activities such as art, pottery and zumba classes. In addition, we continued to offer our popular cultural trips to Cobourg Beach and to Sandy Flats Sugar Bush providing newcomers a chance to immerse themselves in Canadian experiences.

In partnership with Northumberland County, the Northumberland Newcomer Radio Station, the Northumberland Multicultural Dance Troupe and the Northumberland Hispanic Cultural Club, we celebrated the annual Multicultural Day on June 23 at Port Hope Memorial Park. The 5th annual celebration saw participation from over 30 food and craft vendors and community interest groups. As in previous years, we saw valuable contributions from volunteers in the Northumberland region.

## VOLUNTEER OF THE YEAR



**THELMA AND TERRY DILLON** have been very supportive of NCC Cobourg for a number of years. They have supported us during many cultural events, bringing their creativity to musical and dance performances that engage with audiences and provide opportunities to experience new cultures. As strong proponents of diversity, they also support and inspire newcomers to take on leadership roles in the community to develop cultural integration.

Thelma has helped with coordinating the entertainment during the Canada Day and Multicultural Day events in Cobourg. She has also provided Zumba instruction to the Women's Group, LINC students and during the annual Cobourg Beach Trip. She always comes with plenty of time to prepare for the event and shares her enthusiasm and energy with the newcomer community. Terry has been a great support for Thelma in our events, and has also volunteered to provide the audio system and emcee several of our events.

## DINDIN VILLARINO COMMUNITY PARTNER OF THE YEAR AWARD

*This award is dedicated to the memory of Dindin Villarino (1970-2017) who believed in the power of human connection and kindness to create a thriving and inclusive community in Northumberland.*



**FLEMING COLLEGE'S COBOURG CAMPUS** has been a welcoming partner for settlement and integration in Northumberland. Their staff have been strong advocates for newcomers, always providing friendly and compassionate support. They have provided a variety of resources and have been flexible in accommodating students' needs. Supports include modifying the space to reduce noise, providing space to offer a social Zumba class for newcomer students, as well as space for students looking to get extra support from tutors and volunteers.

The LINC program was started at the Cobourg campus in 2016. Emily Donville, LINC Instructor, and her team at the Cobourg campus have been inclusive and warm, often including students in cultural activities. The team's efforts to work with each students' learning style and pace and to build on their strengths are greatly appreciated. In photo: LINC Cobourg students with teacher Emily Donville (seated, right)



NEW  
CANADIANS  
CENTRE  
PETERBOROUGH

## WE ARE...

The New Canadians Centre Peterborough is a non-profit charitable organization dedicated to supporting immigrants, refugees, and other newcomers in Peterborough and surrounding areas. We are governed by a volunteer Board of Directors.

## OUR MISSION

The New Canadians Centre Peterborough strives to empower immigrants and refugees to become full and equal members of Canadian society, and to provide community leadership to ensure cultural integration in a welcoming community.

## OUR VALUES

Respect, Diversity, Partnerships, Dedication

## OUR GOALS

To ease and promote the adjustment of immigrants and refugees to Canadian culture

To provide trained staff and appropriate facilities

To advocate on behalf of new Canadians, and to provide information and referrals

To continually review and adjust our services to address the needs of new Canadians

To increase the active participation of new Canadians in determining the direction and programs of the agency

To promote cross-cultural understanding and acceptance through education and awareness projects

To promote fundraising projects to improve the quality of community services for new Canadians



The New Canadians Centre gratefully acknowledges our funders:

**IMMIGRATION, REFUGEES AND CITIZENSHIP  
CANADA**

**MINISTRY OF CHILDREN, COMMUNITY AND  
SOCIAL SERVICES**

**CITY OF PETERBOROUGH**

**UNITED WAY OF PETERBOROUGH AND  
DISTRICT**

**LLOYD CARR-HARRIS FOUNDATION**

**COMMUNITY FOUNDATION OF GREATER  
PETERBOROUGH**

**CANADIAN COUNCIL FOR REFUGEES**

**EMPLOYMENT AND SOCIAL DEVELOPMENT  
CANADA**

**DEPARTMENT OF CANADIAN HERITAGE**

**LUKE 4 FOUNDATION**

**PETERBOROUGH FOUNDATION**

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New Canadians Centre



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