

The background is an abstract geometric pattern composed of numerous overlapping triangles. The color gradient starts with warm orange and yellow tones on the left side, transitions through soft pinks and purples in the center, and ends with cool blue and teal tones on the right side. The text is positioned on the left side of the image, overlaid on the orange and pink areas.

ENGLISH SUPPORTS AT NCC

What are the supports

Support	What Is It
❑ English Groups	<ul style="list-style-type: none">▪ Structured groups with a lesson each week.▪ Divided into Beginner, Intermediate or Advanced.▪ Online and In-Person options.
❑ English Conversation	<ul style="list-style-type: none">▪ Informal groups open to all levels.▪ Discussion based.▪ Online and In-Person options.
❑ English Tutoring	<ul style="list-style-type: none">▪ One-on-One support with language learning.▪ Online and In-Person options.▪ Minimum 3-Month Commitment

Stepped Approach Model

- A staged approach to delivering English Language Learning opportunities.
- Prioritises clients' needs while efficiently allocating organisational resources.
- At baseline, all clients should start at a GROUP offering, building their way up to more structured supports as needed.

STEP 3

Specialised Programs
(e.g., workplace
English)

STEP 2

Tutoring

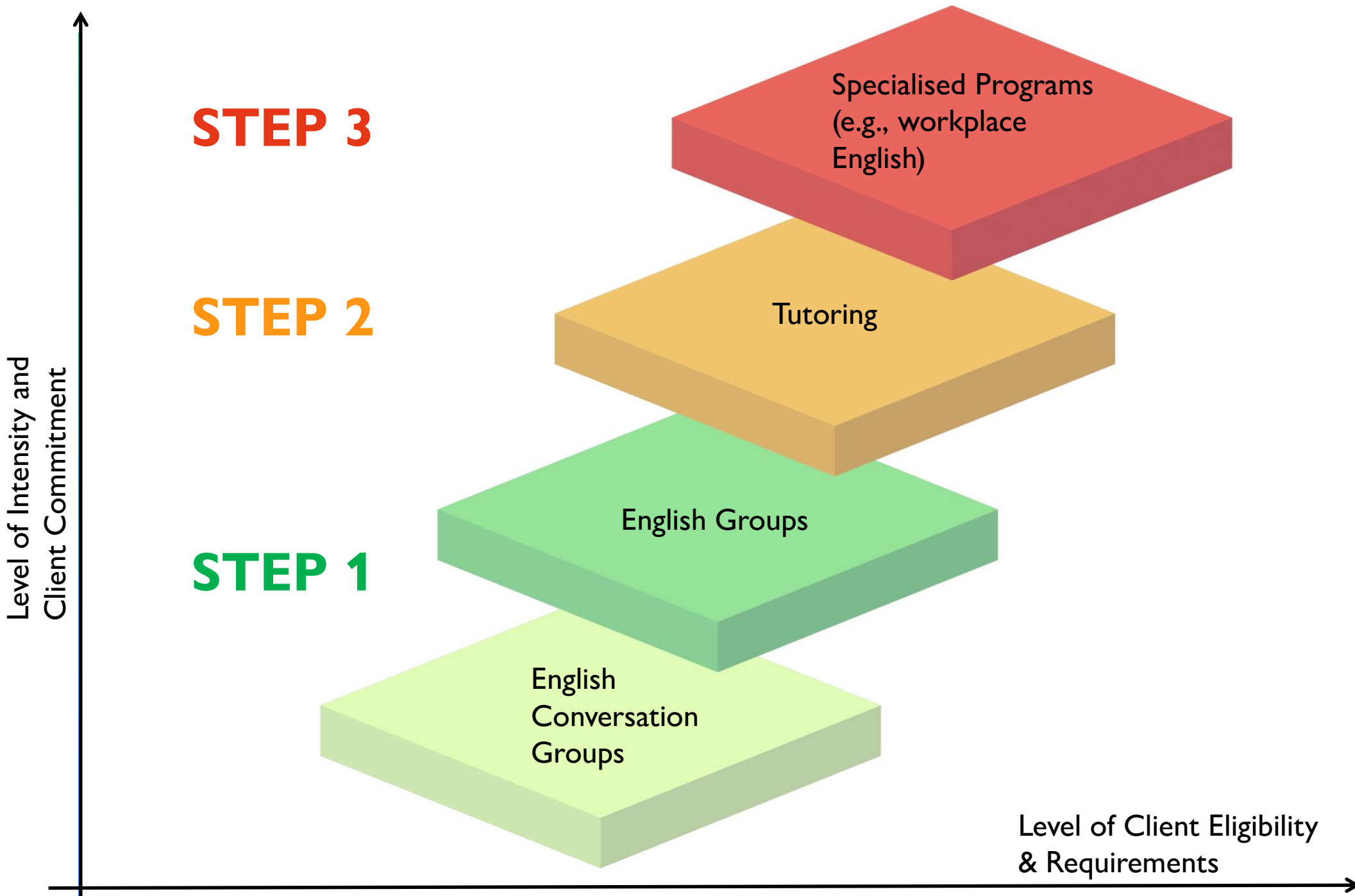
STEP 1

English Groups

English
Conversation
Groups

Level of Client Eligibility
& Requirements

Level of Intensity and
Client Commitment



When to refer to:

English & Convo Groups	English Tutoring
Client is looking to make friends while learning English	Client has a clearly defined goal (e.g., <i>improve English to take Citizenship test, obtain high school diploma, engage with services / community etc.</i>)
Client is looking for one-off opportunities or drop-in style programs	Client is willing to commit to a minimum of 1-hour per week for 3-months
Client is already enrolled in other learning opportunities, and this will supplement their learning	Client has tried other support (or faces barriers that prevent group-based learning)

How Tutoring Currently Works

